

ADULT SERVICES

Combining best practice with innovation and new and emerging technologies, we are leading the way in **‘doing things better’**.

SUPPORTING BETTER OUTCOMES

We provide a range of services to support people who access adult services, and the teams around them. We support our partners in 3 core areas of adult social care – frontline service quality; workforce development and retention; and transforming behaviours.

A trusted partner, our expertise spans 30 years and our services are used across 100% of local authorities in England.

Working alongside children, parents, carers, practitioners, managers and directors on a daily basis provides valuable and holistic insights which underpins the development and delivery of our services.

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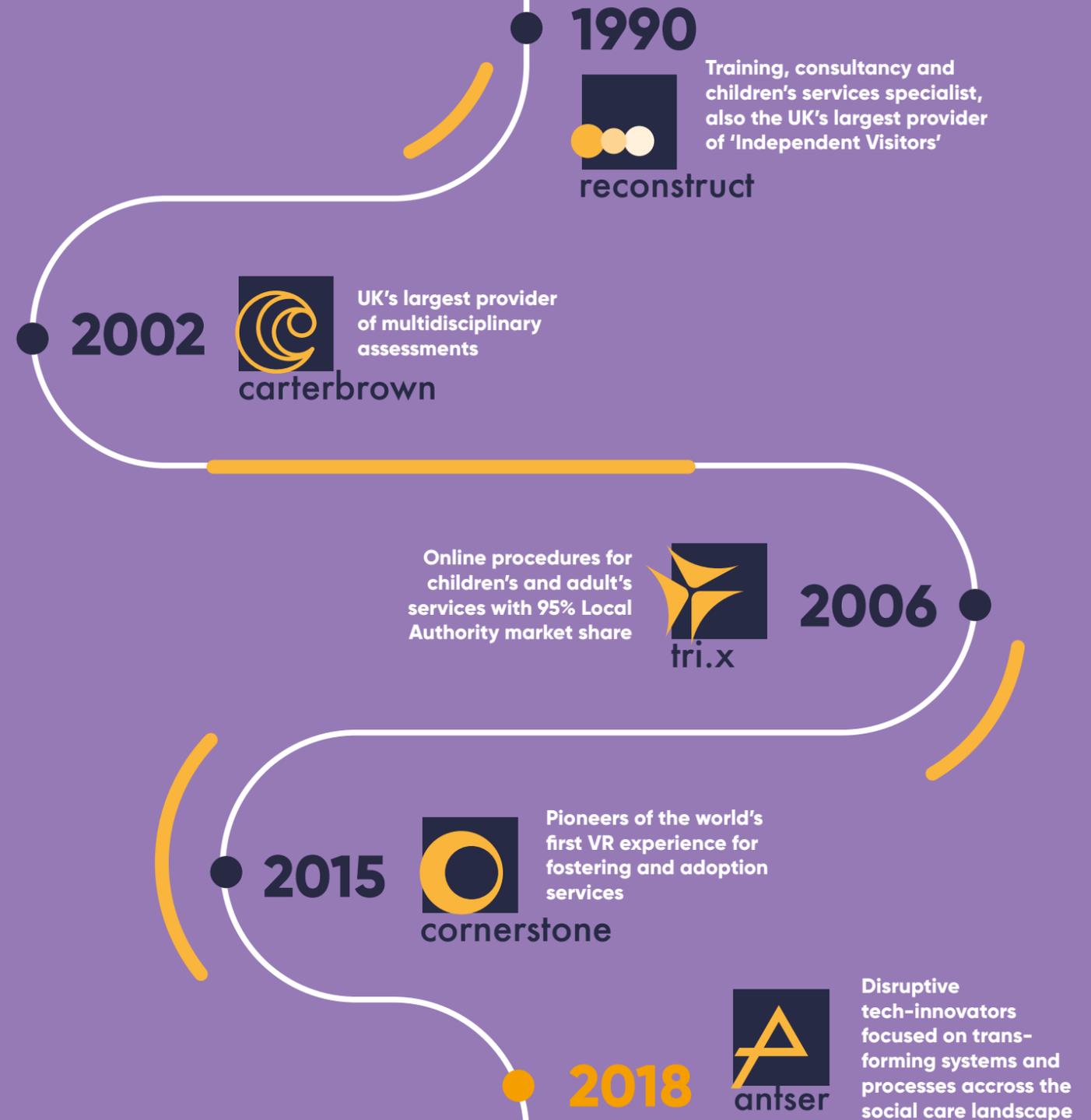
Did you know...

We offer our comprehensive Mental Capacity Act 2005 Resource and Practice Toolkit completely FREE of charge

OUR JOURNEY

Antser is an integrated organisation delivering transformation in health, education and social care.

We deliver end-to-end services to the children's and adult's social care sector, in partnership with local authority and independent providers. Our solutions range from core compliance to transformation and technology all with one aim in mind – to deliver better outcomes.



Front-line service quality: Adult procedures and Adult Safeguarding Boards Procedures

We provide online procedures, practice guidance and tools for adult social care. Designed specifically to meet the needs of practitioners working in local authorities, our procedures, practice guidance and tools embed personalisation and strengths-based practice and support effective, consistent decision-making in line with the Care Act and other key legislation.

Accessible 24/7 via mobile, tablet or desktop, our procedures, practice guidance and tools are user friendly and well-structured - making practical sense of complex legislation and statutory requirements.

Procedure content is regularly reviewed and updated by our board of legislation and case law experts and reflects the needs of practitioners across the entire landscape of adult social care.

So what are the benefits?

Allows for more time to focus on improving local processes and practice

Creates a culture of autonomous, confident practitioners

Compliments and enhances internal training, supervision and continuous professional development

Increases team ownership of procedures and local resources

The Mental Capacity Act 2005 resource

The Care Act 2017 resource

UK's most trusted provider of adult Mental Capacity assessments

Leading the field in expert witness, family-based and adult assessments for 20 years, our team of over 500 retained GPs, psychologists, psychiatrists, paediatricians, and social workers deliver over 15,000 assessments every year.

Our nationwide network of experienced Mental Capacity and Deprivation of Liberty Safeguarding [DoLS] assessors are appropriately trained and qualified, all either approved under section 12 of the Mental Health Act 1983 or registered medical practitioners with at least three years' post-registration experience. Additionally, our Best Interest Assessors [BIA] all have at least two years' post-qualification experience and have completed approved training to be a BIA.

Our assessors are supported by a team of highly trained, dedicated case handlers who will be responsible for your case from start to finish. This means you will have one point of contact throughout the assessment and reassurance that if any issues arise, they will be dealt with quickly and effectively.

The benefits include

Allows for more time to focus on Deprivation of Liberty Safeguard Assessments (including BIA)

Care Act Assessments (including Carers Assessments)

Mental Capacity Assessments (including CoP3 for Court of Protection)

Safeguarding Adult Reviews (SAR)

Fixed Fee

We aim for all of our assessments to be completed within a twenty-one-day timescale, meeting the legal requirements for a standard authorisation. However, we may also be able to complete an assessment in as little as 7 days in cases where the applicant is already receiving care and where an urgent authorisation has been requested.



Workforce development and retention

We understand that training and retaining staff is at the heart of an effective service. Borne out of the belief that things could be done better, our pioneering VR-enabled programme delivers learning and behaviour change across a range of core and emerging topics. Our learning programme, the first of its kind, is proven to engage and teach quicker, at greater depth and learners able to implement what they have learnt with increased confidence.

As well as our VR-enabled programme, we also deliver a full suite of safeguarding courses that focus on the everyday challenges for those working with vulnerable adults including social work professionals, occupational therapists, other social care practitioners, provider services and partner agencies such as the education sector and health.

Our continuously developing learning programme, established for over 30 years, are delivered as open courses, in-house or via a virtual classroom, either on a spot purchase or contracted basis.



Click here to view our courses and book.

Transforming behaviours: innovation for change

As global pioneers of the first VR enabled behaviour change programme for children's services, we have further developed our VR capability to deliver a safe and secure virtual environment allowing elderly or vulnerable adults to meet, connect and engage with their wider support team.

This therapeutic, 360 environment is akin to being there in person, and has been developed to address 3 critical factors for those in adult or elderly residential care settings - increasing human contact, reducing loneliness and health deterioration.

Our simple, intuitive technology supports vital human connections and continuity of relationships personal or professional - when other factors prevent contact in person:

The benefits include

Meet with family, friends and loved ones regardless of geography, health, mobility or environmental factors

Allow care decision makers – family, friends or local authority commissioners – to virtually visit a setting to aide decisions on suitability Mental Capacity Assessments Safeguarding Adult Reviews (SAR)



**For further information on any of our
services please get in touch**

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