

ANTSER CASE STUDY

Fair Ways & Antser VR Partnership Case Study

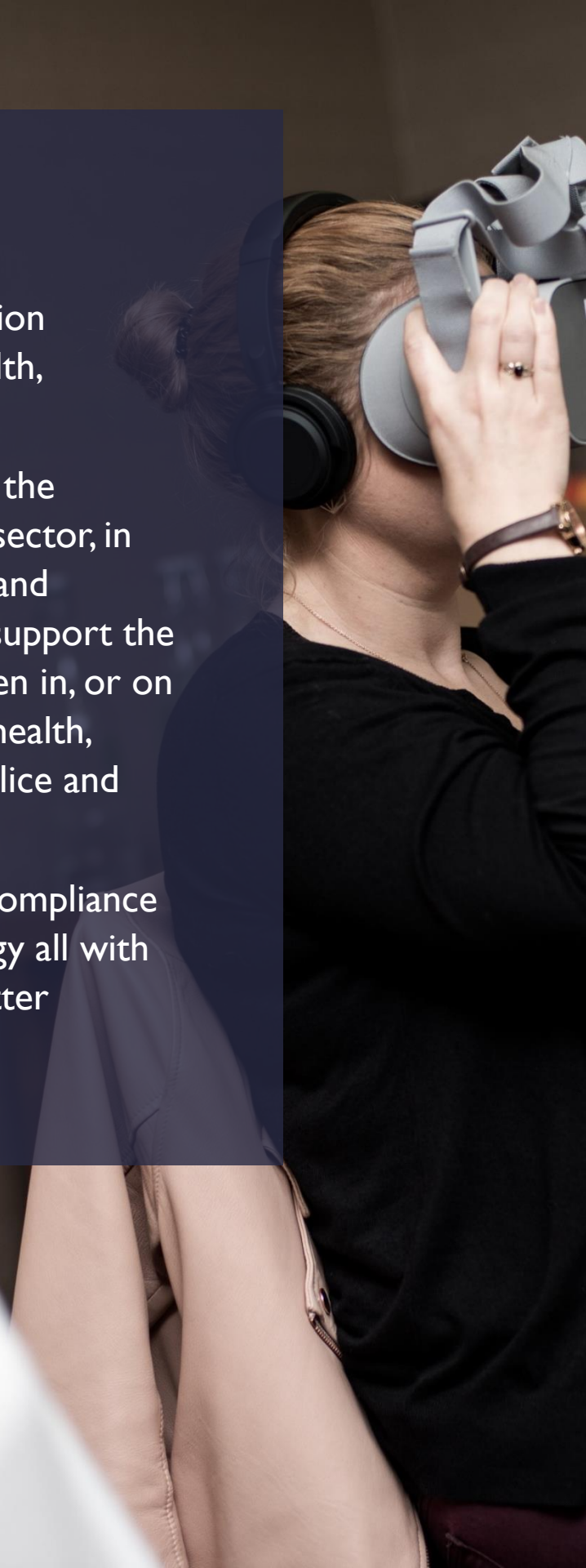
Using 2D immersive films to make a positive difference through the provision of care, support, and education

ABOUT ANTSER

Antser is an integrated organisation delivering transformation in health, education and social care.

We offer end-to-end services to the children's and adult's social care sector, in partnership with local authority and independent providers. We also support the wider team working with children in, or on the edge of, care in the areas of health, education, community teams, police and judiciary.

Our solutions range from core compliance to transformation and technology all with one aim in mind – to deliver better outcomes.




reconstruct
1990

Training, consultancy and children's services specialist, also the UK's largest provider of 'Independent Visitors'


antser
CHILD SERVICES


UK's largest provider of multidisciplinary assessments
carterbrown
2002

Pioneers of the world's first VR experience for fostering and adoption services

cornerstone
2015

2018  antser
Disruptive tech-innovators focused on transforming systems and processes across the health, education and social care landscape

BACKGROUND

In 2022, **Fair Ways** undertook an innovative partnership project with **Antser** to implement **2D immersive films** within their *in-house trauma-informed training programme*.

Fair Ways delivers a comprehensive range of **18 services** within residential social care, healthcare, fostering, outreach support, training and education.

Striving to make a positive difference through the provision of care, support, and education, **Fair Ways** began a unique partnership with **Antser**, with the overall aim of embedding the immersive storytelling technology into their training programme, **RiISE**, (*Relationship Inspired Ideas for Supportive Environments*), as well as within their **Child Exploitation course**.

DISCOVERING ANTSER VR

Due to delays caused by the COVID-19 pandemic, the 2D film programme fully commenced in February 2022.

Seeking a new innovative approach towards training, the partnership first came about when Mandy Priestley, Head of Workforce Development at Fair Ways, discovered Antser VR and its 2D immersive films and immediately wanted to utilise the technology across the training and development of their staff.

Following discussions with the Director, Fair Ways undertook a 2D demo and subsequently secured the funding to roll out the training programme across its services.

Across some of Fair Ways' services, including residential and education, staff may use Restrictive Physical Intervention as a last resort to keep children safe.



USING VR TO BETTER UNDERSTAND ADVERSE CHILDHOOD EXPERIENCES

In their commitment to better understand children with adverse childhood experiences, Fair Ways have developed a unique programme to broaden the employees understanding behind the factors that may contribute towards behaviours of concern.

RiiSE training, which was developed by Fair Ways and incorporates Antser VR, is a relationship-inspired course, spanning five days. Within 12 modules the course covers a range of topics including, adverse childhood experiences, an understanding of developmental trauma, including sensory needs, disassociation, attachment, emotional and behaviour regulation, cognition and self-esteem. In addition, the course explores the impact of trauma on the brain and explores the development of a therapeutic culture.

During the training course, attendees are shown a range of profound film clips which allow staff to experience traumatic events, such as abuse, all 'viewed' through the child's eyes.



According to Fair Ways, one 2D film that stands out is Carnaby Street, a 4-minute direct view of trauma, neglect and shame from an infant's perspective which places the users 'in-situ' as the child.

Using Antser VR, staff are immersed in the footsteps of children and young people which helps facilitate a deeper understanding of the root cause of difficult or disruptive behaviours, thereby increasing empathy and insight, allowing them to adjust their responses so they're able to de-escalate and manage different situations across the services.

The overarching aim of the project focused on delivering relationship-inspired training with other aims of the project including:

To further understand the importance of connection and communication to build relationships

Improving the workforces wider learning and understanding of triggers and trauma and its long-term effects on children and young people

Enhancing staff's empathy when supporting children with adverse childhood experiences

Training staff in advanced subjects that help facilitate deeper understanding so they can adjust their responses and manage incidents

Continuing to innovate the learning environment with technology that creates an experience of 'real life' situations



OUTCOMES

Using Antser's 2D films, to date, 236 members of staff across residential homes, education, health, supported living and residential family centre has attended the RiiSE training course and Fair Ways is currently in the process of rolling the immersive 2D films out to the remainder of the staff team.

Fair Ways conducted their first RiiSE training session in February 2022 and since then the outcomes have already shown extremely positive results.

After conducting a RiiSE training session that combined all three Fair Ways Schools (85 people in total), following one month after the group training session, one of the schools had reported no physical interventions for the first time in eight years. One of the other schools only reported five interventions, with their highest previously being 105. Fair Ways reported that the 2D films have already presented staff with the opportunity to reduce difficult situations by applying their newfound knowledge and increased understanding of certain situations.

In a bid to enhance the quality of care of children within six children's homes and three schools across the UK, Fair Ways has also trained and appointed RiiSE coaches in every one of their children's homes and schools. The RiiSE coaches have specifically been trained to be the first point of call, allowing teachers to have 24/7 contact and support in helping to intervene and de-escalate difficult situations.



FUTURE PLANS FOR USING ANTSER VR

With nearly 400 staff across the entire workforce, Fair Ways intends to continue to use Antser's 2D content to ensure all staff have either been trained or attended a RiiSE course before the end of 2022.

Once everyone has been trained, Fair Ways plans to continue rolling out the RiiSE programme to new members of staff, integrating the 2D films into new courses and conducting refresher sessions to existing members of the team.

In addition, Fair Ways is looking to work alongside Antser to explore how to implement the 2D content across their fostering services to ensure more vulnerable children and young people benefit from the innovative technology.



For further information on any of
our solutions please get in touch

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